

Guide To The NEW BigIron Website

The new BigIron website works seamlessly on all platforms - from your desktop to your tablet or phone. New website features include auto-refresh, responsive design, advanced searching and filtering options, and a Watched Items List.

Guide includes information on:

Getting Started

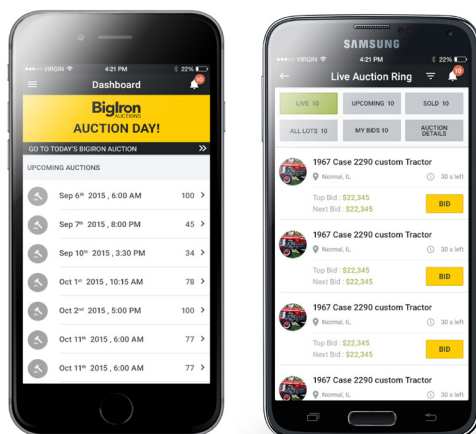
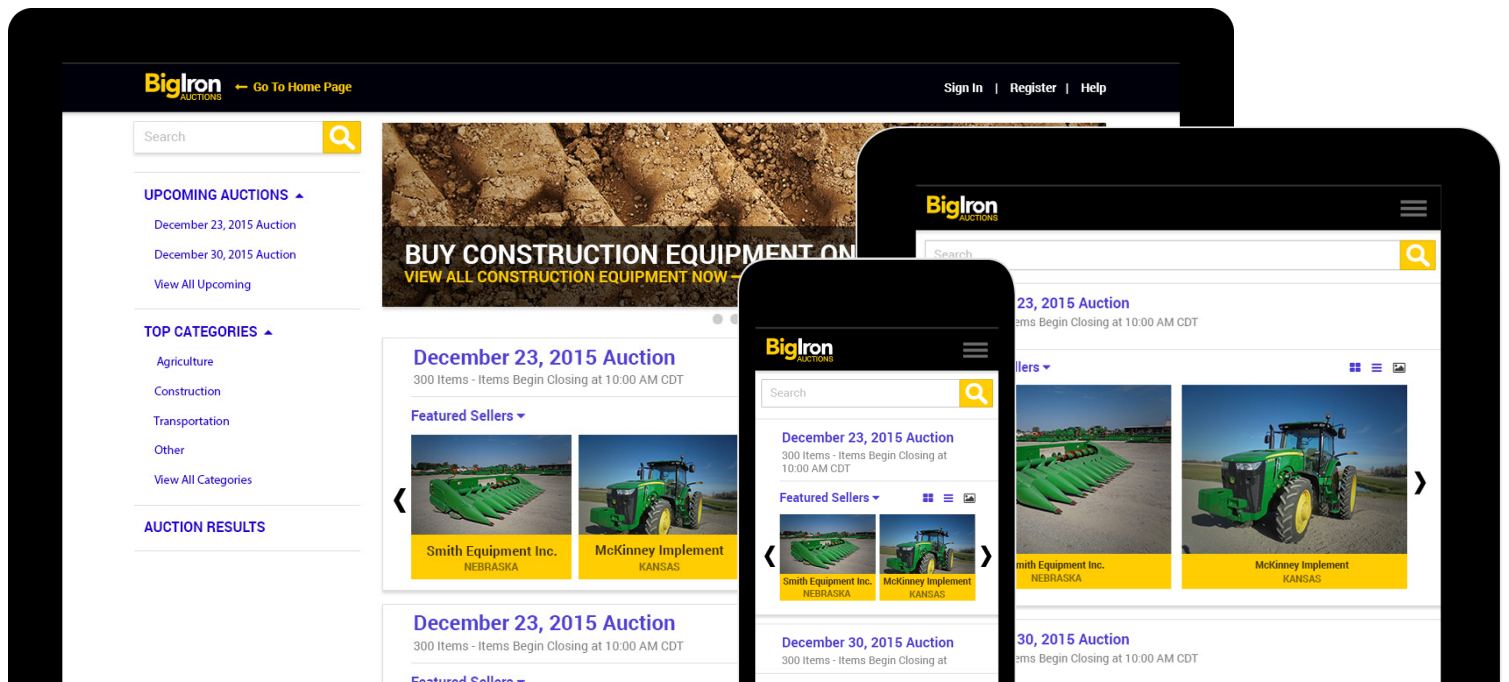
Easy Navigation

Finding Items / Searching & Browsing

Bidding

Watched List

Your Account



COMING SOON!
iOS & Android
BigIron App



Getting Started

Signing In for the First Time

If you are already registered with BigIron, your current bidder number and password from the old website will still work on the new website. Try signing in by clicking “Sign In” from the black menu bar at the top of the page.

When signing in, you can use either your email address or bidder number.

* **Username:**

* **Password:**

SIGN IN Not a registered user yet? [Register Now](#)

Registering for a Bidder Number

If you have yet to register and receive a bidder number, click “Register” on the black menu bar at the top of the page. Follow the two step process to get your bidder number. Enter your information into the application and submit. Check your email for notifications on the progress of your bidder number application.

After you are registered, you can sign in by clicking “Sign In” from the same black menu bar at the top.

Easy Navigation

Viewing Auctions

Upcoming auctions are listed on the home page. From here you can click the date or title (in blue) to view items on that particular auction. You can also see the number of items on that auction, when items begin closing, as well as the featured sellers.

FEATURED SELLER VIEWS

View the featured sellers as a grid list with photos, a text list, or a photo carousel (shown).

December 23, 2015 Auction
300 Items - Items Begin Closing at 10:00 AM CDT

Featured Sellers

Johnson Equipment Inc.
NEBRASKA

Southeast Implement
KANSAS

Bill Peterson
IOWA

Two Rivers Trucking Group
COLORADO

The screenshot shows a carousel of four featured sellers. Each seller has a photo of their equipment and their name and state. Navigation arrows are visible on the left and right sides of the carousel. A callout box points to the top right of the carousel, showing icons for grid view, list view, and photo carousel view.

Customer Menu

Located from the black top bar, you can register, sign in, access your account information, or go to the Help Center page.

Appears as this menu on your desktop.

Sign In | Register | Help

The desktop view shows a black top bar with the text 'Sign In | Register | Help' in white. Below the bar is a yellow horizontal bar, and below that is a photograph of a dirt road.

Becomes a drop down menu on your tablet or phone. Accessed by clicking the three-line menu icon.

BigIron
AUCTIONS

Sign In

Register

Help

The mobile view shows the BigIron AUCTIONS logo in the top right corner of the black bar. A three-line menu icon is also present. Below the bar, the menu items 'Sign In', 'Register', and 'Help' are listed in a grey box.

Footer Menu

From the footer menu (located at the bottom of the page), you can access links to info about selling on BigIron, shipping costs from transportation companies, tutorials and answers to frequently asked questions, and more!

1-800-937-3558
customer.service@bigiron.com

BUYING & SELLING
Sell Your Equipment
Buying Information
Testimonials
Register to Bid
Shipping Purchases

CUSTOMER SUPPORT
FAQ & Tutorials
Contact Support Team
Terms & Conditions
Privacy Policy

COMPANY INFO
About BigIron
Management Team
Career Opportunities

SOCIAL MEDIA
BigIron Buzz - Company Blog

f t in y i p

The footer menu is a black bar containing contact information, navigation links, and social media icons. The contact information includes the phone number 1-800-937-3558 and the email address customer.service@bigiron.com. The navigation links are organized into four columns: Buying & Selling, Customer Support, Company Info, and Social Media. The social media icons include Facebook, Twitter, LinkedIn, YouTube, Instagram, and Pinterest.

Finding Items

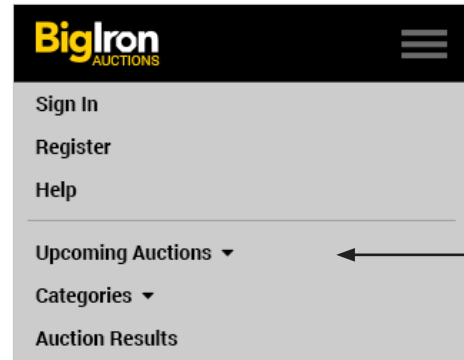
Browsing Menu

From the browsing menu, you can search by keyword, view upcoming auctions browse categories to search for a specific type of equipment, and see results from past auctions.

NOTE: Using the Keyword Search or Browse Categories features from the home page will search or browse ALL upcoming auctions. Navigating to a specific auction and then using Keyword Search or Browse Categories feature will only show items from that specific auction.

MOBILE/TABLET BROWSING MENU

Becomes available from the black top bar drop down menu on your tablet or phone. Accessed by clicking the three-line menu icon.



Keyword Search

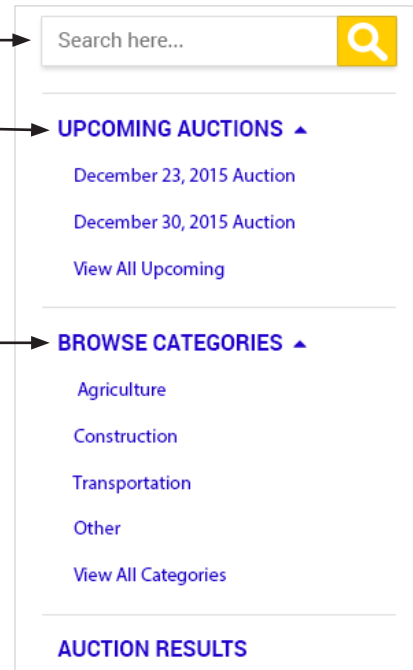
Locate the search bar towards the top of your screen. Click where it says "Search here" and type in one to a few words that summarize what you are looking for. Click the yellow button with the magnifying glass to search.

Browse By Auction

From the browsing menu, click "UPCOMING AUCTIONS" to open the Auctions menu. Select a desired auction or click "View All Upcoming" for the complete list of upcoming auctions.

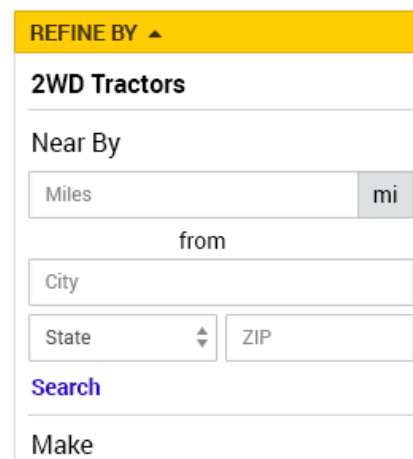
Browse By Category

From the browsing menu, click "CATEGORIES" to open the Categories menu. Select a category or click "View All" for a more complete list of categories to choose from.



Refine By

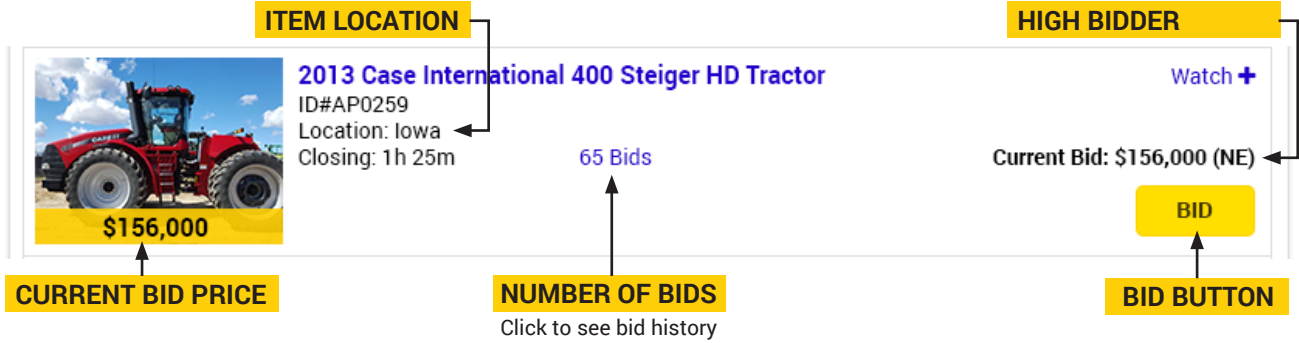
On a desktop, you will have a "REFINE BY" option on the left of your screen (Hint: You may have to scroll down to see it). Use the Refine By to narrow your search results even further by make, model, hours, state, etc.



Bidding

Placing Bids

After you are approved to bid and signed into BigIron, you can begin bidding on all online auctions. Find the item you would like to bid on and click the "BID" button to open the bidding pop in box.



ITEM LOCATION → 2013 Case International 400 Steiger HD Tractor
ID#AP0259
Location: Iowa
Closing: 1h 25m

HIGH BIDDER → Watch +
Current Bid: \$156,000 (NE)

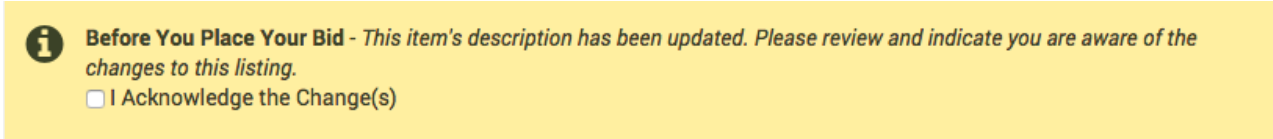
CURRENT BID PRICE → \$156,000

NUMBER OF BIDS → 65 Bids
Click to see bid history

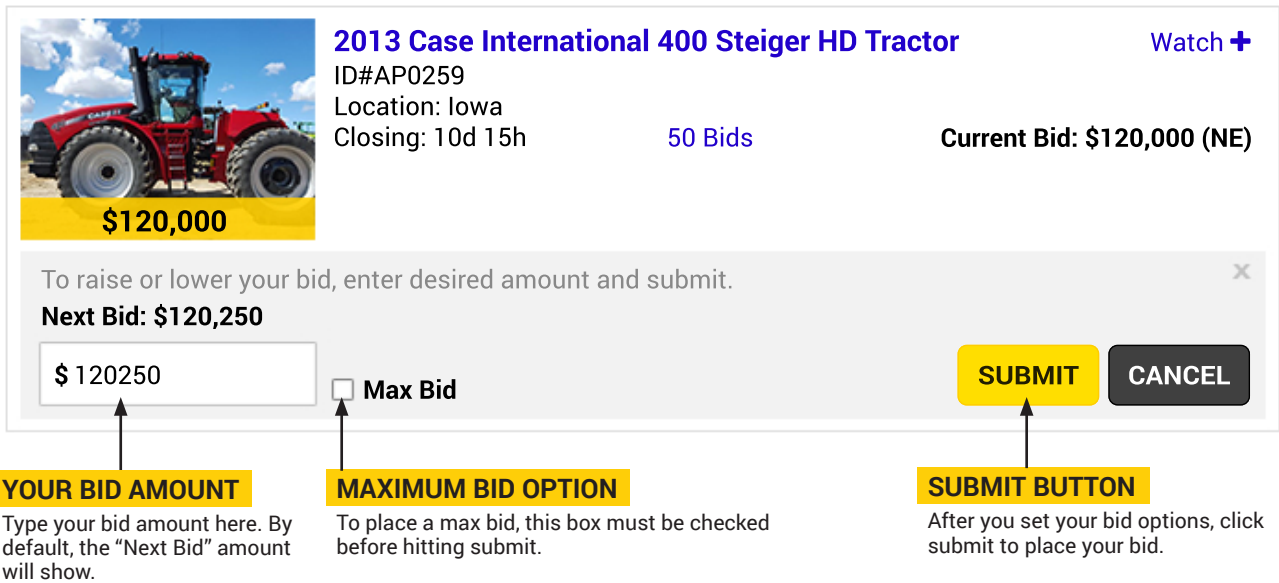
BID BUTTON → BID

Acknowledging Changes

After the bidding box appears, you may be alerted to acknowledge changes to the item's description before you will be allowed to place your bid.



i Before You Place Your Bid - This item's description has been updated. Please review and indicate you are aware of the changes to this listing.
 I Acknowledge the Change(s)



2013 Case International 400 Steiger HD Tractor
ID#AP0259
Location: Iowa
Closing: 10d 15h

50 Bids

Current Bid: \$120,000 (NE)

To raise or lower your bid, enter desired amount and submit.
Next Bid: \$120,250

\$ 120250

Max Bid

SUBMIT **CANCEL**

YOUR BID AMOUNT → Type your bid amount here. By default, the "Next Bid" amount will show.

MAXIMUM BID OPTION → To place a max bid, this box must be checked before hitting submit.

SUBMIT BUTTON → After you set your bid options, click submit to place your bid.

One-Time Bids Vs. Maximum Bids

You can either place a one-time bid or set a max bid amount. With a max bid, you are setting the maximum amount you would like to bid and the system will place bids on your behalf up to that maximum amount you set.

Bidding Feedback

After you place a bid, there will be several indicators telling you if you are now the high bidder or if you were outbid.

Winning

A message will appear (in green) - **"You have the highest bid."**

The item will pulse with a **green glow**.

Your bidder number will show **(in green)** in the highest bidder spot.

The current bid price banner will turn **green**.

	2008 Ag-Chem Terra-Gator 8204 Combination Liquid/Dry Floater ID#AM2312 Location: Oklahoma Closing: 2h 58m	72 Bids	Watch + Current Bid: \$32,750 (KS)
\$32,750	You have the highest bid.		BID

Outbid

A message will appear (in red) - **"You were outbid!"**

The item will pulse with a **red glow**.

The current high bidder's number will show **(in red)** in the highest bidder spot.

The current bid price banner will turn **red**.

	2014 New Holland SR240 Swather ID#CK0238 Location: Kansas Closing: 1h 25m	65 Bids	Watch + Current Bid: \$109,000 (OK)
\$109,000	65 Bids		BID

Watched List

Watching Items

You can add items to your watched list by clicking [Watch +](#) next to the item you are interested in. All items you have placed bids on will automatically appear in your Watched List.

WATCH ITEM
↓

 \$156,000	2013 Case International 400 Steiger HD Tractor ID#AP0259 Location: Iowa Closing: 1h 25m	65 Bids	Watch +
			Current Bid: \$156,000 (NE) BID

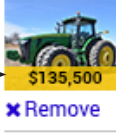
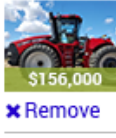
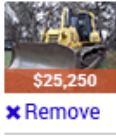
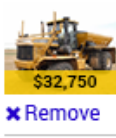
Viewing Your Watched List

You can find Your Watched list either under the left side menu (if you're on a desktop) or in the top bar menu (if you're on your mobile or tablet).

COLLAPSE MENU
↓

TOTAL NUMBER OF ITEMS
↓

YOUR WATCHED ▾**8**

 \$135,500	2012 John Deere 8335R MFWD Tractor ID#CW3738 2h 18m	BID
✕ Remove		
 \$156,000	2013 Case International 400 Steiger HD Tractor ID#AP0259 1h 05m	BID
✕ Remove		
 \$25,250	2004 New Holland DC 180 New Generation... ID#AM0115 3h 32m	BID
✕ Remove		
 \$32,750	2008 Ag-Chem Terra-Gator 8204... ID#AM2312 2h 58m	BID
✕ Remove		
✕ Clear All		View All >>

VIEW ALL
↑
Click to view entire Your Watched list.

CURRENT BID PRICE BANNER
→
Color of Current Bid Price Banner indicates status of bids.

Yellow = You have not bid on that item
Green = You won or are currently winning
Red = You were outbid on that item

Your Account

Access **Your Account** by clicking your username from the customer menu (hint: it's the top black bar at the top of page).

Viewing and Changing Profile Information

Find, edit, and customize your profile by selecting options shown in the list of links in the Profile section of Your Account page.

Your Account

Profile



Name: John Smith
Bidder Number: 123456
Company: Smith Farms
Email: john.smith@email.com
Primary: 555-555-1234
Address: 123 Yellow Drive

[Forgot Your Password?](#)
[Change Profile Picture](#)
[Change Contact Information](#)
[Change Password](#)
[Change Email Address](#)
[Change Username](#)
[Change Alert Options and Privacy](#)
[Change User Options](#)
[View Public Profile](#)

Messages

Notifications about important information regarding your account will appear in your Messages box.

Messages

Please verify your phone number by clicking [here](#).

HIDE

Congratulations! Your bidder application has been approved. Your bidder number is 123456.

HIDE

SHOW ALL

Buying and Selling Activity

Links at the bottom of Your Account page give you access to view your bid on and watched items, your purchase invoices, items you are selling or sold, and settlements.

Bidding & Buying

[View Your Watched Items](#)
[View Items You Have Bid On](#)
[View Your Invoices](#)

Selling

[View Your Selling and Sold Items](#)
[View Your Settlements](#)